

Introducing On-Demand Virtual Urgent Care – Care When You Need It



How It Works

- 1 Log in to your MyWVUChart or MyPeakChart Member Portal or mobile app.
- 2 Select On-Demand Urgent Care to start a virtual visit.
- 3 Get care fast — no appointment needed.

Why You'll Love It

- Local providers available 8a to 8p, 363 days per year-including nights, weekends, and most holidays (unavailable on Thanksgiving and Christmas)
- National and after hour services provided by Teladoc
- Covered for Peak Health members
- Convenient and affordable
- **Connected care** — visit summaries are shared with your Primary Care Provider

Peak Health is excited to announce our new **On-Demand Virtual Urgent Care service** — giving members fast, convenient access to high-quality care from the comfort of home.

Through this new offering, members can connect with a licensed clinician anytime for non-emergency medical needs such as:

- ✓ Coughs, colds, and flu symptoms
- ✓ Sinus infections or sore throats
- ✓ Skin rashes or allergic reactions
- ✓ Urinary tract infections
- ✓ Minor injuries and more

Questions?

1-855-962-7325

Peak Health Insurance Corporation is a Medicare Advantage PPO plan with a Medicare contract and a PPO-DSNP Plan with a Medicare contract with the West Virginia State Medicaid program. Enrollment depends on contract renewal. The PPO DSNP plan is available to anyone who has both Medical Assistance from the State of West Virginia and Medicare. Benefits, features, premiums, and/or copays vary by plan, county, and your level of West Virginia Medicaid. Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Peak Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Peak Health provides free aids and services to people with disabilities to communicate effectively with us and free language services to people whose primary language is not English. If you need these services, contact Peak Advantage at 1-855-962-7325. H8947.EG.03.0058_C