PeakHealth

Fraud, Waste, & Abuse Reporting

Our Commitment

Peak Health is committed to a culture of compliance and an environment where everyone is able to speak-up. Our employees to feel comfortable in approaching their leadership or others in instances where they believe acts of fraud, waste, or abuse (FWA) may have occurred – and we want you to know that extends to our customers, members, partners, vendors, and providers.

Health care FWA is a problem that affects all of us either directly or indirectly. Estimates project that billions of dollars are lost each year to health care FWA. These losses lead to increased health care costs and potential increased costs for coverage. We all play a significant role in reducing FWA in health care: once FWA is detected, you have a responsibility to report it promptly. Doing so protects Peak beneficiaries and members, saves the government money, and ensures Peak compliance with CMS requirements.

Peak Health will not retaliate against you for reporting alleged instances of FWA. If you would like, you are always able to report instances of FWA anonymously. You have Peak Health's guarantee that your comments will be heard.

How to Report

Report any potential FWA concerns you have by:	
Calling Peak's FWA Hotline:	• 844-859-2485
Visiting Peak's FWA Reporting Website:	• https://peakhealthfwa.ethicspoint.com
Contacting Medicare directly:	• 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048; or • https://www.medicare.gov/my/medicare-complaint